



April 8, 2020

NYCM Insurance is taking measured steps to protect our employees, customers and agents during this challenging time. It is our purpose to provide care, hope and courage for a better tomorrow and we will continue to provide you with premium coverage and exceptional experiences.

While we know other companies are providing premium back to their customers, currently we are determining the appropriate actions to ensure we are acting in the best interest of our employees and you, our customers.

As a New York State insurance carrier, we are required to file all our rates and premium give backs through the NYS Department of Financial Services. We will work alongside their resources to understand the best response to the adjustment in driving behaviors our customers are experiencing.

We also will continue to compensate all our 800+ employees, as without them we would not be able to be here for you.

We have always and are continuing to give back to our communities. Our teams are volunteering time and donating to causes that are far reaching. We feel that by giving back on a broader scale we are able to best support the needs of all the people of New York during these difficult times.

The NYCM Family has been busy:

- Making masks for those in need of Personal Protective Equipment,
- Employees shopping for neighbors,
- Sending meals to the front lines,
- Donations to local food banks and much more!

We deeply value the trust you have placed in us over the years, and we understand the responsibility we have in protecting what matters most to you.

As we experience these difficult times together, we will work with you in hopes to provide a better tomorrow.

Rest assured, NYCM Insurance is committed to being here for you for years to come.